



Terminal B Baggage Claim Exit



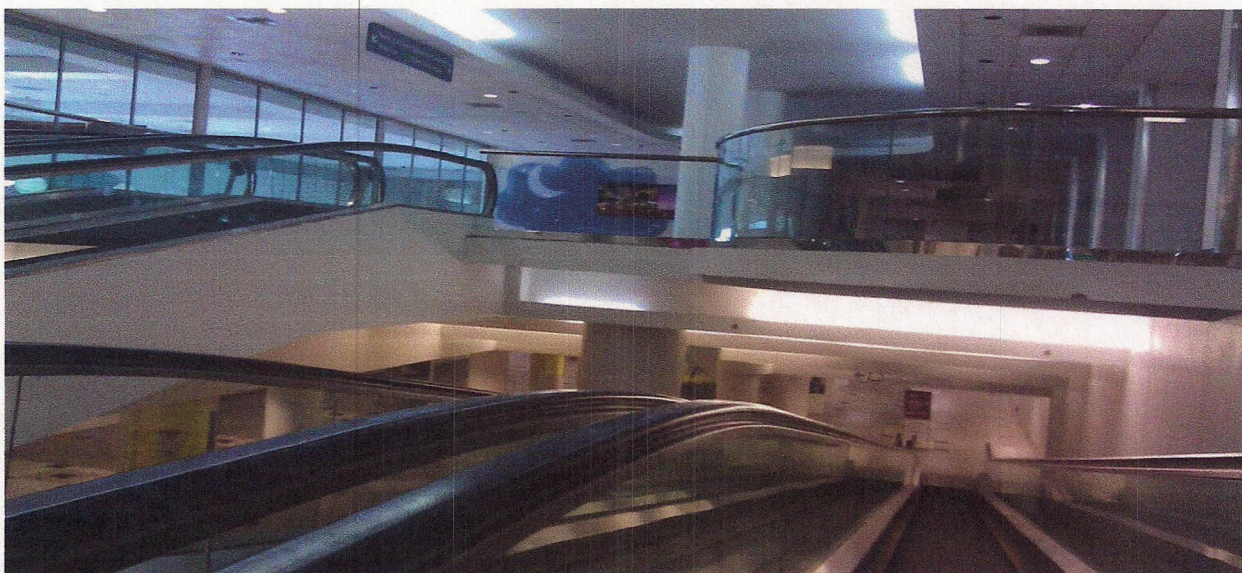
Terminal C Baggage Claim Area



Terminal C Baggage Claim Exit



Terminal D International Flights Terminal



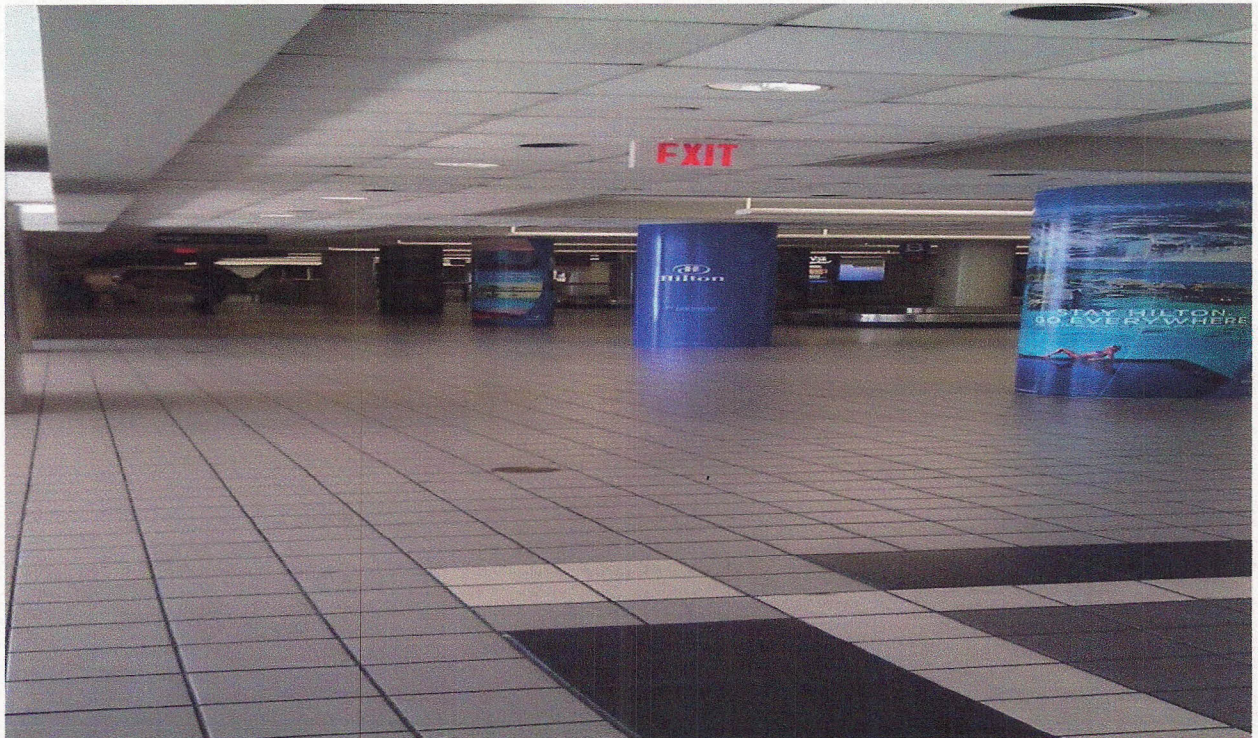
Terminal D International Arrivals Exit (Second Level)



Terminal D International Arrivals Exit (First Level)



Terminal E Baggage Claim Area





Terminal E Baggage Claim Exit Area



Crew Transportation LOADING AREA Terminal E



Crew Transportation LOADING AREA Terminal B

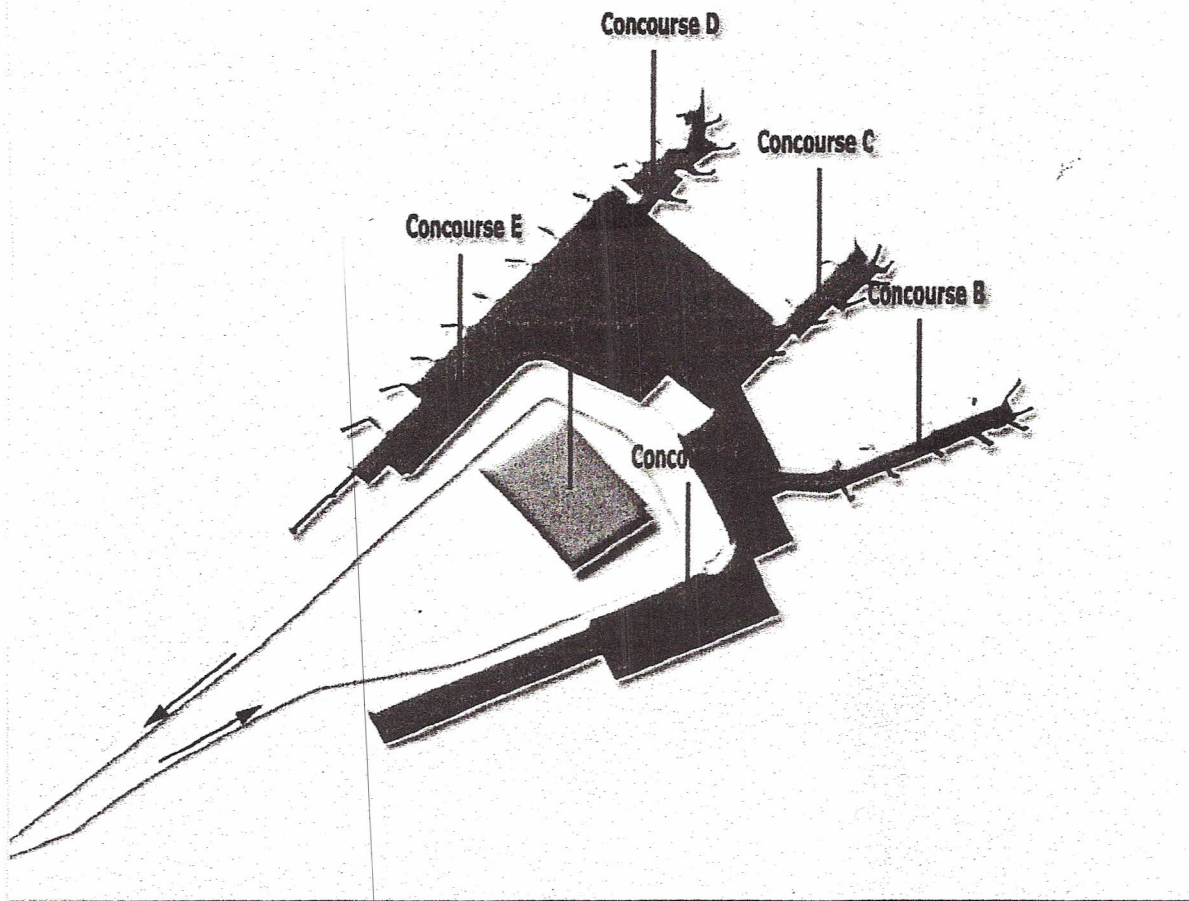


Crew Transportation DROP OFF AREA (Second Level)



Diagrams

Luis Muñoz Marín International



HOTEL INFORMATION

General Hotel Information

Property: Verdanza Hotel
Address: 8020 Tartak Street
Isla Verde, PR 00979
PH: (787)253-9000/(800)625-0313

Website: www.verdanzahotel.com

Contact : Debbie Nelson/Associate Director of M&R
Office PH: (787)253-9000 ext. 3101
Email: dnelson@verdanzahotel.com

Alternate Contact: Emily Ocasio/Reservations Supervisor
Office PH: (787)253-9000 ext.3144
Email: resrvations@verdanzahotel.com

Alternate Contact: Wilmi Prieto/Assist. Guest Services Mng.
Office PH: (787)253-9000 ext.3180
Email: wprieto@verdanzahotel.com

General Location: Isla Verde area, close to the airport.

Directions: Take Jose A. Tony Santana Ave. toward PR-190. Turn right into PR-190. Take the PR-26 W ramp. Merge onto PR-26 O/ Roman Baldorioty de Castro Highway. Take the PR-17 S exit. Keep left at the fork in the ramp and keep left again. Take the PR-187 E ramp toward Loiza. Turn slight right onto Tartak St. 8020 Tartak St. in on the left.

Distance to Pier: 7 miles
Time to Pier: 15 to 20 minutes
Distance to Airport: ½ mile
Time to Airport: 5 minutes

Transfer Company: F&V Transport and Line Services INC.

Transfer Times:

Hotel to Pier

For sign on crew joining ships on turnaround day is from 7:45AM to 8:30AM.

For sign on crew joining in transit ships is at 12:00PM noon.

Hotel to Airport

For sign off crew overnighting in SJU or in transit crew flying home or joining a ship on another port pick up is 2 hours prior to their flight departure.

Hospitality Desk:

Front Desk will deliver a Welcome Letter to each crew member with information of the hotel check in time, information on the meal allowance voucher (1 night \$25.00 voucher, more than one night \$39.00 voucher) used at any of the hotel restaurants:

- Eighty20 Bistro(International Food)
- J.H.Yee's Asian Bistro(Asian-Chinese Food)
- Coladas(Puertorican Food)

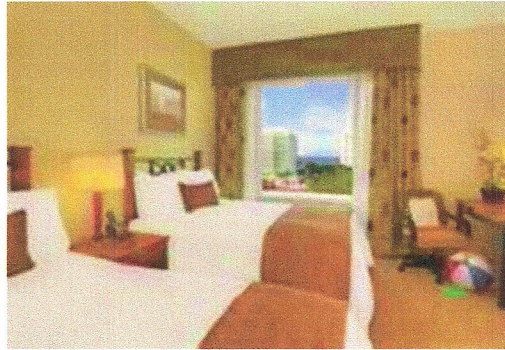
Also will provide transportation information, hotel highlights and sign on information.

VERDANZA HOTEL

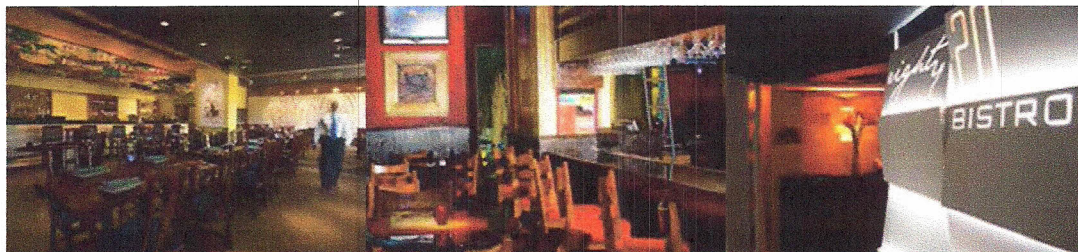
Lobby & Pool



Accommodations



Restaurants



Map



PIER ARRIVAL PROCEDURES

Hotel to Pier

Transportation has been arranged for crew members staying at Verdanza Hotel to the pier by F&V Transport and Line Services. Pick up schedule has been confirmed at 8:00AM. To ensure that bus leaves on time all crew members should be at the hotel lobby 15 minutes before departure time.

Arrival at Pier

As the crew members are arriving to the port they will be dropped off in front of the terminal entrance and they can proceed to check in with the ship's HR Center team. All crew are informed to have their passport, Letter of Employment inserted into their C1D visa page of their passport, training records and medical and test results that the ship's medical team will review.

SHIP DEPARTURE PROCEDURES

Crew Clearance

Crewmembers with early flights arrangements departing SJU prior to 11:00AM will be processed by CBP at 7:30AM SHARP! In the terminal building. Remaining sign off crew will be processed after guest departure process is completed. All luggage must be caged and off loaded with green CREW luggage tags.

Crew Windows

Crew windows do apply to SJU. Once guest departure and crew sign off procedures are completed the windows will begin. The ship's agent will advise timings on the day of arrival. Crew must have their I-95 in their possession when going ashore.